**Future U.S. Workforce Composition**

Discuss the predicted future changes in the composition of the U.S. workforce. Compare that workforce profile to your work experiences. What issues have you faced or will you face in a highly diverse organization?

**Workforce Diversity and Affirmative Action**

Workforce diversity has its roots in affirmative action and equal employment opportunity (EEO). Discuss whether managing for diversity is the same as those programs. Does managing for diversity require a different view of people with varying characteristics and backgrounds?

**Quality Management**

Discuss the major features of quality management. How does it differ from an inspection-based, quality control system? What values does quality management ask all employees of an organization to accept?

**Quality Management and Organizational Change**

Moving to quality management is a major organizational change for most organizations. Discuss some factors that could impede such a move. Would organizations that do not move to quality management suffer competitively in the global marketplace?

**Technological Changes**

Reflect on the technological changes discussed earlier. Discuss the specific technological changes that will affect you in your work role.

**Global Orientation of Managers**

Discuss the issues that a global orientation raises for managers. Are those issues problems or opportunities for modern managers? How do you expect those issues to affect you in your work career?

**Global View of Markets**

Reflect on the types of businesses that are prominent in your area. Would any of them benefit from having a global view of their markets? Is it realistic for managers in those companies to look beyond domestic borders to find opportunities elsewhere?